

# Seating information available for 2014 FIFA World Cup™



## 1. How does FIFA decide which seats belong to which category?

FIFA determines the categorisation of each seat in the Stadium on a Match-by-Match basis. This means that (i) the Ticket Category may vary from Match to Match; (ii) all Ticket Categories may comprise Stadium seats of the lower and upper tier, (iii) the Ticket categorisation remains unaffected from any conditions on the Match day, such as weather conditions; and (iv) Ticket Category boundaries may vary from Match to Match. Such differentiation is necessary to ensure that the maximum number of tickets can be made available to football fans.

## 2. Where is my category 1, category 2, category 3 and category 4 seat located in the respective stadium?

The location of the Ticket Categories is indicated in the Stadium Maps of each Stadium. Please refer to the questions below for further information on each specific stadium.

With respect to this, please note that the colours in the Stadium Map illustrate the areas in which seats of a certain Ticket Category may regularly be located. In order to make as many Tickets as possible available for fans and at the same time to secure that the global media and other stakeholders are properly serviced, FIFA may redesign the areas in which seats of a certain Ticket Category are located. And therefore FIFA reserves the right to assign specific seats to a different Ticket Category on a Match-by-Match basis. In no instances will a purchased ticket be allocated into a lower priced ticket category. Please refer to the stadium illustrations in order to better understand the location of your ticket (subject to price category).

This means that if you have purchased a certain Ticket Category, your seat will be located in such area as indicated in the Stadium Map for such category or in the area of a higher-priced category.

## 3. Am I informed about the location of my seat when I purchase a Ticket?

No. You will select the Category of the required Ticket, but FIFA will only assign you a specific seat within the chosen Category after the conclusion of the purchase.

## 4. I am not happy with the seats I have been allocated. Can I change?

No. It is not possible to request the change of a seat allocated to you.

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### 5. Can I request to sit next to a specific person?

No. However, Tickets for seats requested with one Ticket Application will, wherever possible, be allocated adjacent to one another, which means that seats may be located in the same row next to each other or in two consecutive rows close to each other. In any case, please note that any specific seating order cannot be guaranteed by FIFA. In particular during the Last Minute Sales Phase in which FIFA is selling off remaining Ticket inventory, seats of the same application can also be expected to be located in different areas in the Stadium. This means that seats may not always be allocated together in the same section or block of seats.

Please expect seats of different applications to be never located adjacent to each other.

### 6. Do I have the right to cancel my purchase and give back my Ticket if I do not like the position of my seat or if I am not assigned a seat adjacent to my Guests?

No. The position of a seat does not give reason to cancel and return the Ticket. FIFA is not able to guarantee that Guests will be assigned seats adjacent to that of the Ticket Applicant. However, you may put all your Tickets up for resale on the official FIFA Transfer and Resale Platform subject to the applicable conditions. Those conditions are explained in the Transfer and Resale Policy, available at (insert link) and on item "Transfer and Resale" contained in the menu bar.

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7. Where is category 1, category 2, category 3 and category 4 located in the stadium in Belo Horizonte?



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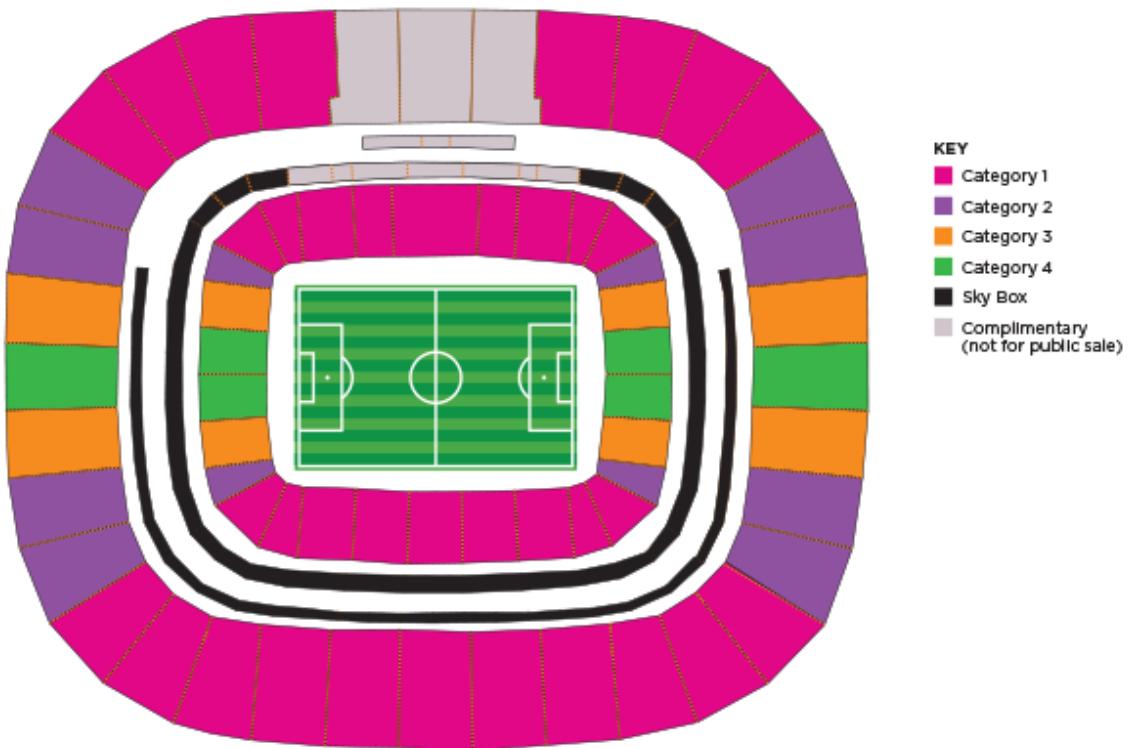
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Please note that the colours used in the above Stadium Map are entirely unrelated to the colours indicated on your Ticket and the Stadium signage. The corresponding colours on your Ticket and the Stadium signage serve the sole purpose of directing spectators to the correct Stadium entrance to support a smooth Stadium operation on Match days.

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8. Where is category 1, category 2, category 3 and category 4 located in the stadium in Brasilia?



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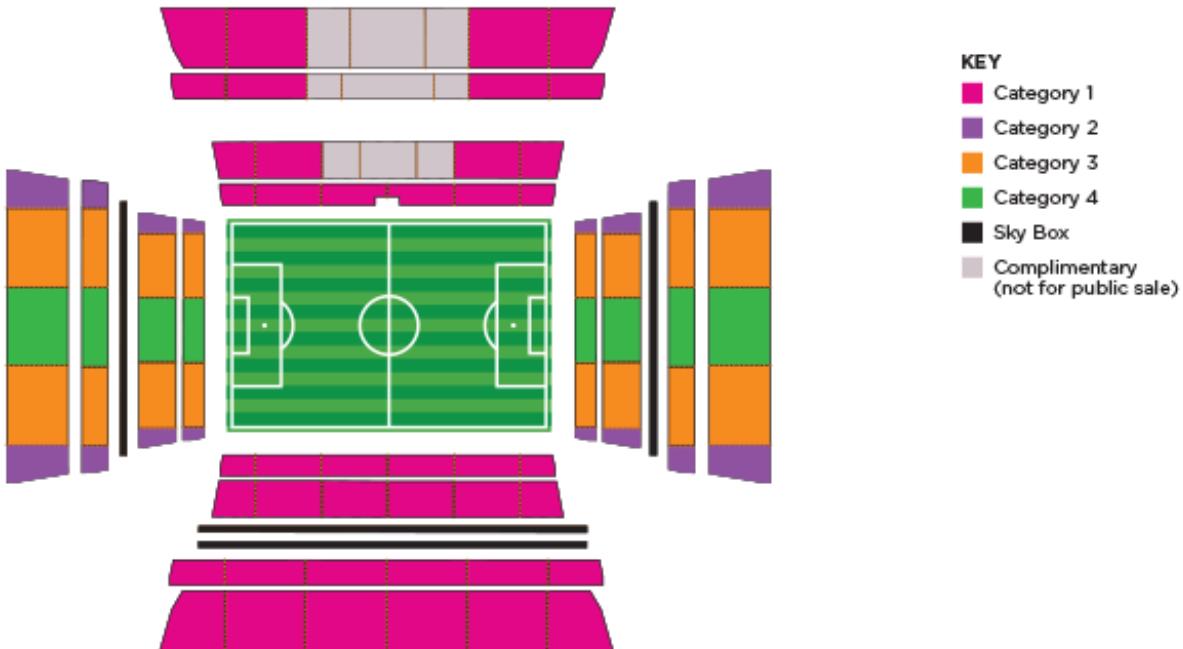
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9. Where is category 1, category 2, category 3 and category 4 located in the stadium in Cuiaba?



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10. Where is category 1, category 2, category 3 and category 4 located in the stadium in Curitiba?



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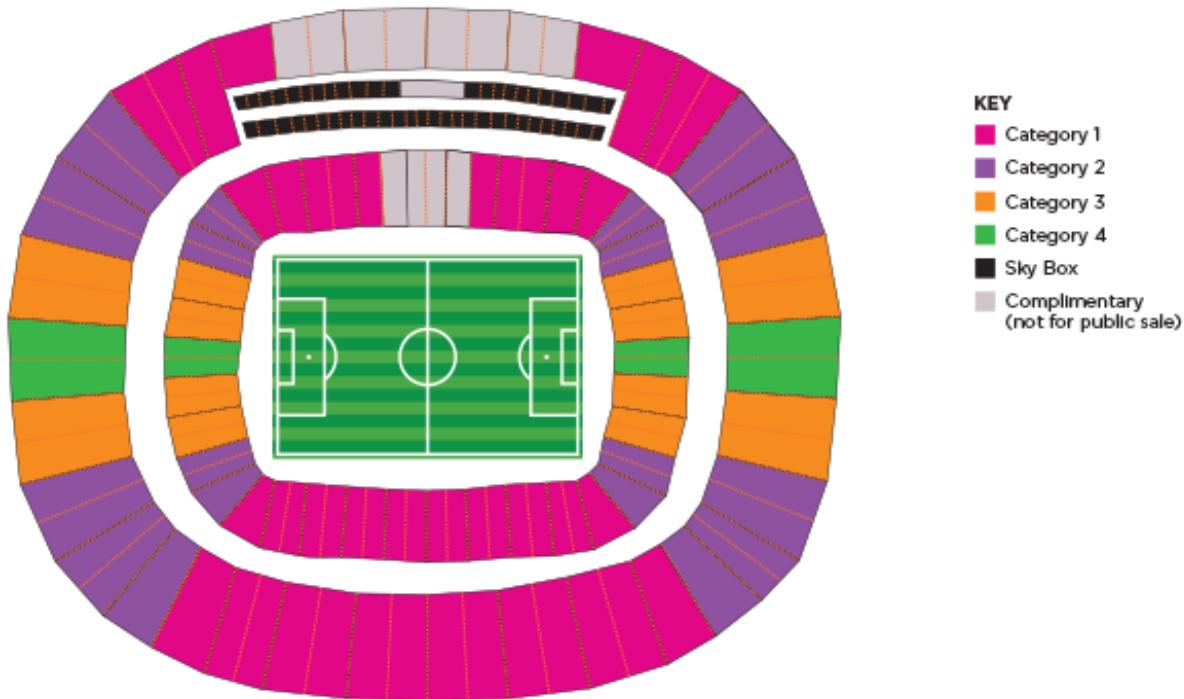
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11. Where is category 1, category 2, category 3 and category 4 located in the stadium in Fortaleza?



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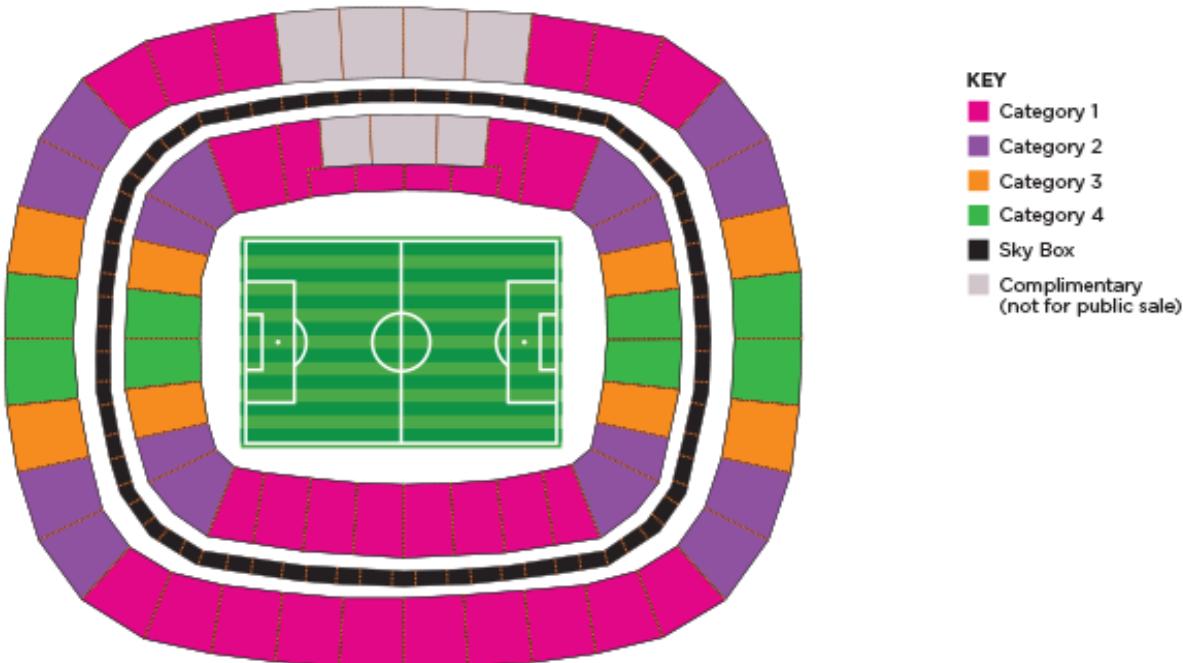
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12. Where is category 1, category 2, category 3 and category 4 located in the stadium in Manaus?



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13. Where is category 1, category 2, category 3 and category 4 located in the stadium in Natal?



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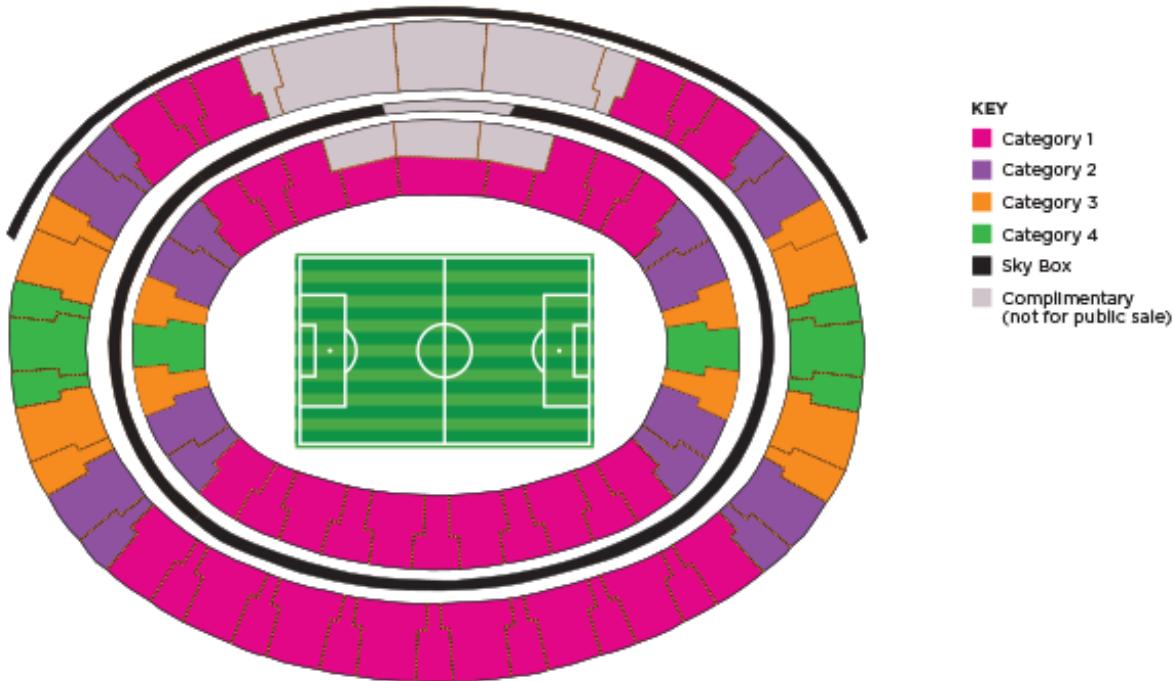
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14. Where is category 1, category 2, category 3 and category 4 located in the stadium in Porto Alegre?



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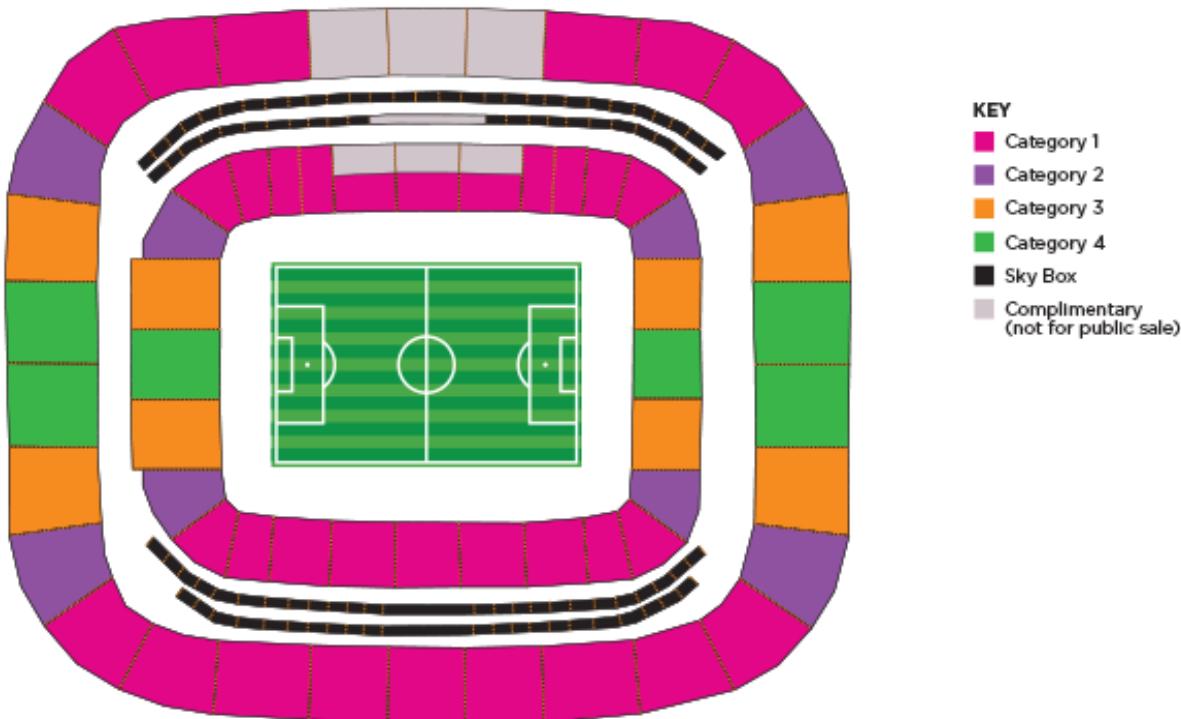
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15. Where is category 1, category 2, category 3 and category 4 located in the stadium in Recife?



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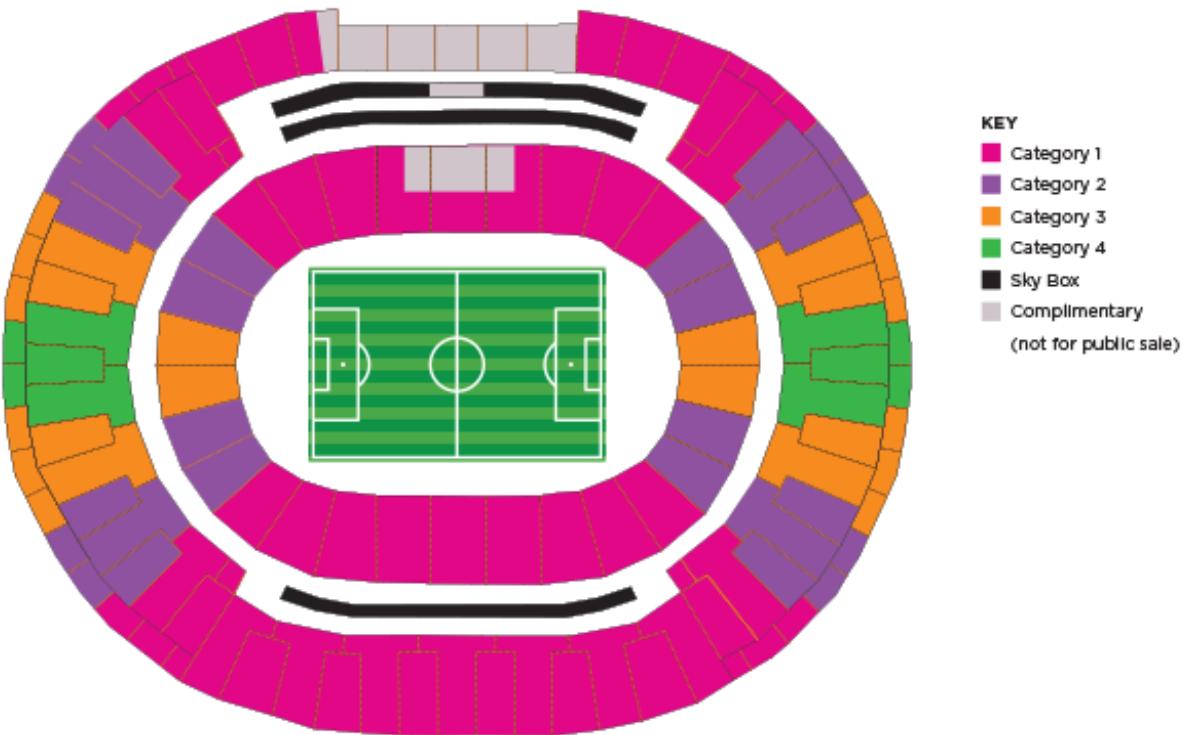
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16. Where is category 1, category 2, category 3 and category 4 located in the stadium in Rio de Janeiro?



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17. Where is category 1, category 2, category 3 and category 4 located in the stadium in Salvador?



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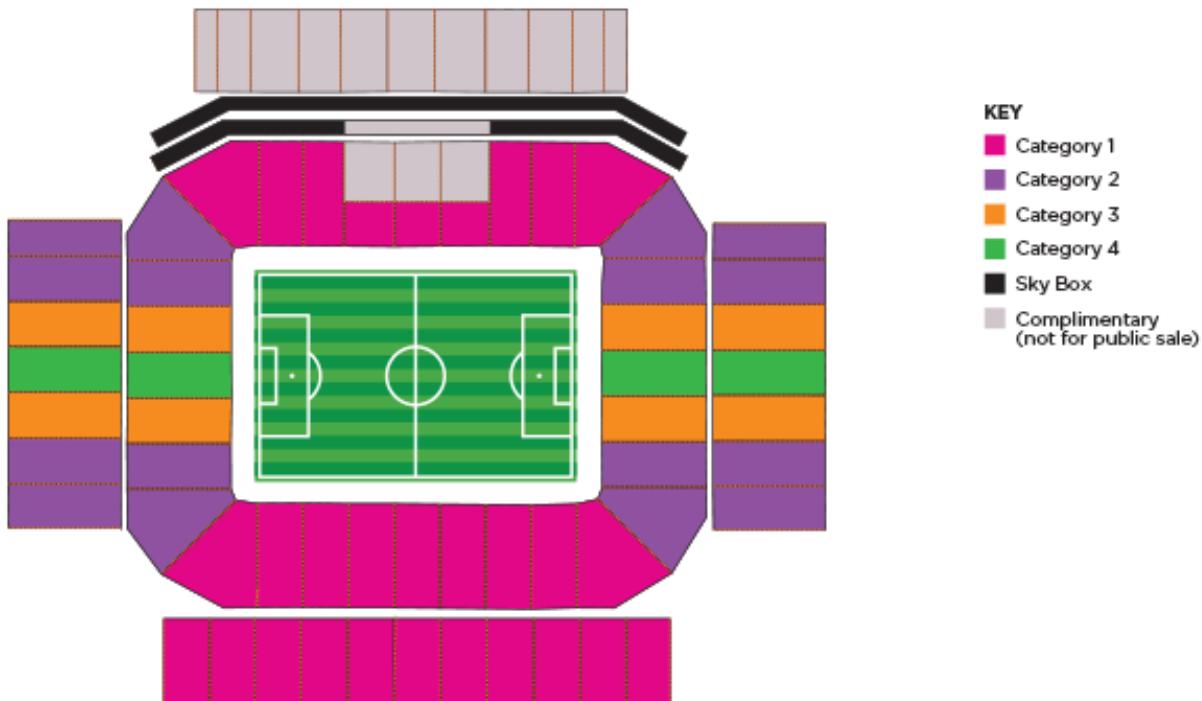
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18. Where is category 1, category 2, category 3 and category 4 located in the stadium in Sao Paulo?



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